The Priceless Journey Child Safety Policy

#### **Description**

# The Priceless Journey Child Safety Policy

At <u>The Priceless Journey</u>, we place the highest priority on the safety and well-being of children using our platform. In full commitment to safeguarding minors, our policy adheres to Google's Child Safety Standards and is designed to prevent child sexual abuse and exploitation (CSAE), provide clear reporting channels, and ensure compliance with all applicable child safety laws.

#### 1. Introduction

At The Priceless Journey, the safety and well-being of children is our highest priority. We are dedicated to preventing child sexual abuse and exploitation, ensuring prompt feedback on potential issues, and meeting all legal requirements regarding child safety.

# 2. Policy Statement efault

- Commitment to Safety: We are resolute in protecting children from all forms of abuse and exploitation. Our published standards clearly communicate our zero-tolerance stance on child sexual abuse material (CSAM) and all related harmful behaviors.
- Transparency and Accountability: Our guidelines and robust reporting system ensure our community understands expectations and how to act if any behavior or content puts a child at risk.

## 3. Scope

This policy applies to all content, interactions, and user-generated materials on The Priceless Journey's website and associated applications. It governs the behavior of all users and contributors, ensuring that every part of our service maintains the highest level of child safety.

# 4. Core Child Safety Standards

#### 4.1 Published Standards Against CSAE

 We have established and publicly published standards to prevent child sexual abuse and exploitation. These standards are integrated into our community guidelines and terms of use.  All users are informed about these standards upon registration and periodically through updates on our platform.

#### 4.2 In-App and On-Site Reporting and Feedback Mechanism

- User Feedback: A dedicated feedback mechanism is available for users to report concerns, inappropriate content, or suspicious behavior via our "Report an Issue" feature. All reports are reviewed promptly by our safety team.
- Accessibility: Reporting tools are designed to be easily accessible and user-friendly to encourage swift reporting by community members.

#### 4.3 Addressing Child Sexual Abuse Material (CSAM)

- **Zero Tolerance:** Any content identified as CSAM will be immediately removed from the platform. We employ both automated systems and manual reviews to detect and block prohibited content.
- Collaboration with Authorities: In cases of suspected CSAM, we will fully cooperate with law enforcement and child protection agencies as required by law.

#### 4.4 Compliance with Child Safety Laws

- **Legal Adherence**: The Priceless Journey complies with all relevant national and international child safety and protection laws. We continuously monitor legal developments and update our policies accordingly.
- **Periodic Review:** Our safety practices are regularly reviewed to ensure ongoing adherence to evolving legal standards and best practices.

#### 4.5 Designated Child Safety Point of Contact

 Dedicated Contact: We have appointed a Child Safety Officer responsible for overseeing all child safety concerns. For any questions, concerns, or reports related to child safety, please contact:

Email: hope@thepricelessjourney.org

• **Response Commitment:** All communications to our Child Safety Point of Contact will be treated with the highest priority and confidentiality, ensuring a swift and appropriate response.

# 5. Reporting, Investigation, and Response Procedures

#### 5.1 Reporting Mechanism

- How to Report: Users can report potential breaches of our child safety standards via the in-app "Report an Issue" feature or by emailing our designated Child Safety Point of Contact.
- **Confidentiality:** All reports will be handled confidentially, with the identity of the reporting individual protected whenever possible.

#### 5.2 Investigation and Action

- **Immediate Review:** Upon receiving a report, our dedicated safety team will promptly review the content or behavior in question.
- **Collaboration:** If a report indicates a serious risk to a child, we will collaborate with law enforcement and child protection agencies.
- **Content Removal:** Confirmed instances of CSAM or other violations will be immediately removed from our platform, with further actions taken in line with legal obligations.

#### 6. Education and Prevention

- **Staff Training:** Regular training is provided for all employees and moderators to recognize and respond to signs of child exploitation and abuse.
- Community Resources: We offer ongoing educational resources and safety tips to help our community adhere to our child safety standards.

# 7. Policy Updates and Review

- Ongoing Commitment: This policy is reviewed on a regular basis to ensure alignment with the latest legal requirements and best practices, including updates to Google's Child Safety Standards.
- User Notification: Significant changes to the policy will be communicated via our website and inapp notifications.

### 8. Acknowledgment and User Agreement

By using The Priceless Journey, all users agree to abide by this Child Safety Policy. We expect every community member to contribute to a safe and supportive environment for children. Non-compliance with this policy may result in content removal, account suspension, or further legal actions where appropriate.

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